



Mile High Wifi Technical Whitepaper: Securing Guest Wireless Access in Small Businesses

Executive Summary

Small businesses offering free WiFi to customers—such as cafés, bars, salons, and retail shops—often rely on consumer-grade routers provided by their internet service provider (ISP). These routers typically offer a built-in guest network feature, but what many don't realize is this setup introduces a significant security vulnerability.

Mile High Wifi solves this problem with a simple, affordable solution: a **dedicated guest wireless access point** that uses **enterprise-grade best practices** like VLAN segmentation and a built-in legal disclaimer page to protect business-critical systems.

The Problem: Guest Networks Aren't As Safe As You Think

Most ISP routers (e.g., Xfinity, Comcast, CenturyLink) offer basic support for a separate guest network. While this **appears** to keep customer traffic isolated, the reality is:





- Guest and business traffic often share the **same physical device** and firmware.
- Insecure or outdated router firmware can leave both networks vulnerable.
- Misconfigurations and firmware bugs may expose **internal business assets** like POS systems, file shares, and admin interfaces.
- Attackers on the guest network may exploit this to conduct **Man-in-the-Middle attacks, ARP spoofing, or credential theft**.

Even when guest networks are logically isolated, the lack of **physical separation** means your business is still at risk.

The Mile High Wifi Solution

We install a standalone **WiFi 6 wireless access point** that connects to your network on a **dedicated, isolated VLAN**. This means guest traffic is completely segmented from your internal systems—offering enterprise-grade security for a fraction of the cost.

Key Features:

-  **VLAN Isolation**
Guests are completely walled off from your internal network. Even if the guest AP is compromised, there's no path to your sensitive systems.
-  **Built-In User Agreement Page**
Before accessing the internet, users must accept a standardized legal agreement that protects your business from liability.
-  **WiFi 6 Technology**
Fast, reliable internet even in crowded environments with dozens of users. Ideal for customer-facing spaces.
-  **Turn Off Your Built-In Guest Network**
Once the separate AP is installed, your existing router's guest feature can be disabled, reducing risk and simplifying your network environment.

Risk-Free Trial

We're so confident in our solution that we offer a **90-day trial**—completely free. If you're not satisfied, just return the device. No charges, no commitments.

Use Cases


Who benefits from this?

- Coffee Shops and Cafés
- Nail & Hair Salons
- Bars & Breweries
- Retail Spaces
- Gyms & Fitness Studios
- Co-working Spaces

Any business offering free WiFi to guests can benefit from improved network security and peace of mind.

Contact Us

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